## FACTORS WHO RELATE THE APPLICATION OF STANDARD OPERATIONAL PROCEDURE (SOP) THE GIVING OF ORAL MEDICINE AT THE SARI MULIA'S HOSPITAL BANJARMASIN 2013

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## ABSTRACT

**Background:** The application of Standard Operational Procedures (SOP) administering oral medications poorly at the Sari Mulia's hospital. It's can cause many problems, especially on the quality of provided service to the patients and the community.

**Purpose:** Research has been conducted with a cross sectional design aims to determine the factors relating to the application of Standard Operational *Procedure (SOP)* of oral medicine giving at the Sari Mulia's hospital Banjarmasin in 2013.

**Methods:** The sample of this research is the nurse at the inpatient room amounted to 86 people in hospital of Sari Mulia Banjarmasin committed from April until June 2013. Data are collected based on observation in the field. Processing and analysis of the data already by univariate and bivariat use spearman rank test and chi square with the significance level p < 0.05. Bivariat analysis, used to look at the relationship the dependent variable and the independent.

**Results:** The results showed that 33,7% of nurses who working according to SOP. The individual factors, 57% has a high capability, 68,6% DIII 87,2% graduates, aged 18-40 years, 52,3% female, 45,3% had worked less than one years. The psychological factors of 59,3% positive, 54,7% has low motivation.

**Conclusion:** Obtained statistically meaningful relationship between ability, personal background, demographic, attitude and motivation with the application of Standard Operational Procedures (SOP) administration of oral medications. So that this research can be a source of information and input to hospital of Sari Mulia Banjarmasin in improving the quality of health care services through service with more standardized. Advanced research about the application of recommended SOP nursing in hospitals of different with adding other variables related to the SOP.

**Keywords:** Oral Drug Administration, Application of Standard Operational Procedures (SOP), Performance Factors.

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